

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Ranger Reports

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	August 26	Report date	31/08/26	Person	Steve Shaw
-------	-----------	-------------	----------	--------	------------

This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security

SECTION 1: Activity this month.

Commentary	Report Type: Crime
02.08.2026 14:26:34 Locations County Oak Retail Park Details Received a radio call from B&M to say they had a deterred a male and female from the store. They then moved on to TK Maxx where it is believed they have taken lingerie but unknown if they have at this time as they were unfortunately in a blind spot on the CCTV. LPO for TK Maxx is going to check the physical stock where they were and will report back and has said he will put them on Disc and report to the police on 101 as he believes they have stolen from them. They got into a white Vauxhall Corsa reg: EX12 SWK. Pictures of the male and female included also. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Street Cleanliness
04.08.2026 13:10:56 Priestley Way Fly tipping Priestley Way has a construction rubble sack filled with wood that has been left at the end of the business area by Lumpini and the tag the Rangers use. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

Find out more, including viewing other performance reports, at www.manorroyal.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime
05.08.2026 12:11:22 Locations County Oak Retail Park Details called on the radio by Next as they had a female walk out with various items and did not pay, as she walked out she set the door alarms off, staff asked if they could see in her bag and she refused and said it was another person. the female then got into a black Hyundai i20 EJ60MWD this vehicle reversed and hit the barrier in front of Next and she then drove off, we received this radio call after the event so we had no chance of seeing the female in question. we advised the manager to call this into the police now in the hop they can stop or at least find the vehicle. asked the manger to bookmark the CCTV as they will be sent a link for a download. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Suspicious Behaviour
07.08.2026 13:15:01 Locations County Oak Retail Park Details whilst on a patrol I was called by Currys that they have 2 males in store acting suspiciously around the gaming section as this sections gets targeted a lot, the 2 individuals then started to protest to the manager, the 2 individuals still protested walking to the exit and then eventually left the store. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Open Skip
08.08.2026 11:32:55 / Woolborough Lane Skips or bins open Rentokil & Rapidcare have an open and full skip. Risk of skip fire.	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime
08.08.2026 15:52:32 Locations Acorn Retail Park Details Received a radio call from M&S to say they had deterred a male from their store, we were in the carpark of Wickes when they called and were able to follow at a distance to see where he went as Ranger 1 recognised him as a prolific thief (Thierry Pirron) that was also on CBO recently. We followed him over to County Oak Retail Park and he made his way through the retail park and up past the Mosque. He left the area after this. We called the local PCSO to inform them that he was in the area and to find out what his conditions of his CBO were to see if they had been breached. We also informed M&S to contact the police. Partial bodycam footage available. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Suspicious Behaviour
08.08.2026 19:50:56 Locations County Oak Retail Park Details Received a radio call from B&M to ask for potential assistance due to 3 suspicious women who he believed may be trying to steal items from the store. When I arrived, I waited outside with the manager to get more information and the 3 women left with nothing and no fuss. Security then looked down the aisles where they had been and could not find anything to suggest his suspicions were correct. The women left the area shortly after I arrived. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Street Cleanliness
09.08.2026 19:27:39 Locations Gatwick Road Street Details Part way through my final round of checks I came across a tree the looks to have fallen down which is covering the whole of the pedestrian walkway and most of the left hand lane. Pictures below of the area affected. Maintenance Team (Jordan.soul@crawley.gov.uk)	

Commentary	Report Type: Crime / Recovery
------------	-------------------------------

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

11.08.2026 12:11:15 Locations Crompton Way Details whilst on a patrol of Magpie Walk checking green lane subway we found a motor bike that had been covered in branches clearly someone was hiding the bike possibly to return at a later date. We called and reported the bike via 101 and was told that the police would be out to collect it and to wait for attendance, 2 PCSO's arrived 44498 and PCSO 43290 are now on site and checking the VRN on the bike. police ref 07151126. the motor bike has been reported as stolen from an address not too far from the location to where it was dumped. on further investigation the motor bike was stolen back in 2025. the recovery truck is now here to collect the stolen bike. we have now left the area to continue our patrols. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	
--	---

Commentary 11.08.2026 19:32:40 Newton Road whilst on a patrol of newton road an alarm sounding in the old DPD site, walked around the building and a window is open at the back of the property, called the letting agent and put a card through the door to advise we have been on site.	Report Type: Alarm Sounding 
---	--

Commentary 13.08.2026 13:55:27 Locations Betts Way Details Received a radio call from Astral Towers about a male possibly in his 40s, wearing a blue top and beige shorts/trousers that was walking around Astral Towers carpark along the fence line along with walking around Astral Towers itself. He was also going up to the large gates behind M&S and looking around that as well in a way that unsettled the women on reception as it looked like he was looking for weak spots around the area to get in. I have advised them to report this. When I arrived, he was not in the immediate and surrounding area. Escalated Blue Light Security (steve@bluelightgroup.uk)	Report Type: Suspicious Behaviour
--	---

Find out more, including viewing other performance reports, at www.manorroval.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
13.08.2026 14:44:20 Locations County Oak Retail Park Details Received a radio call from TK Maxx asking for immediate assistance as they had detained a male as he was shoplifting. They have called the police on 999 and the male in question has an asylum card and was begging the staff not to call the police. Value of goods £169.94 and the male was very jittery especially as he spoke very little English. Police called to say they were not attending and the male has been released and also banned from all TK Maxx's in the country along with the CCTV and the males name being passed onto the police. Escalated Emergency (999)	

Commentary	Report Type: Crime
14.08.2026 16:19:15 Locations County Oak Retail Park Details Received a radio call from TK Maxx to alert all retail units to a possible theft of a fragrance bottle they had had by a white male dressed in a black bucket hat, black vest and grey shorts. They could not confirm if he had taken the bottle or not and then he made his way over to Acorn retail park. I saw him go into M&S but didn't see him come out and then Aldi called over the radio to say he had just gone past them heading to Smyth's. I arrived at Smyth's and shortly after the male left and headed towards Tesla and Merlin Court, I followed at a distance but did not want to engage alone as I knew there were no cameras down that way along with not knowing if he was potentially meeting someone else to which I believe I later saw him in a van (DS25 USN) with another person. Bodycam footage available.	

Commentary	Report Type: Crime / Recovery
14.08.2026 16:33:36 Locations Acorn Retail Park Details Received a radio call from M&S to say they had just had an attempted theft. A young male dressed in black trousers and top had attempted to take £87.35 worth of goods, mainly manuka honey, but was stopped by security. Unfortunately the male was not detained so no further description apart from what was put out through the radio. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Suspicious Behaviour
14.08.2026 16:51:58 Locations County Oak Retail Park Details Received a call from B&M to say to all retail units they had deterred a known thief from their store. White male dressed in grey t-shirt and black jogging bottoms, very skinny. He went into Hobbycraft after being deterred from B&M and once he saw me he then proceeded to take what he had in his hands to the till to get a price check and then left the store with nothing. He then proceeded to leave the county oak area. Body cam footage available. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Find out more, including viewing other performance reports, at www.manorroval.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Vandalism
15.08.2026 10:08:02 / Metcalf Way whilst on a car patrol I noticed a gas meter box has been damaged and it's open. reported this via maintenance team as they may be able to find out who is responsible. the only number to call is for if there is a gas leak. the box is located outside of dualit and CCL. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

Commentary	Report Type: Broken Furniture
15.08.2026 11:44:35 Crawlers brook whilst on a patrol of crawlers brook I have found a bench at the front of the park to be damaged the seating part has been carved out with the wood chippings on the floor.	

Commentary	Report Type: Crime
15.08.2026 14:02:38 Locations County Oak Retail Park Details whilst on duty a got a call from pets at home over the radio saying they had just had a white male in store bald head in a black t-shirt black shorts with leggings underneath steal a lot of dog collars and attempted to steal Kong toys. this has been reported to the police via 101. there stores are being targeted as different stores are having the same collars stolen. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Anti-Social Behaviour
16.08.2026 10:11:16 Locations Metcalf Way Details whilst on a car patrol I have noticed more signs of antisocial driving on the land of Enterprise court outside the business of network blinds and newline plastics. I have forwarded this to the local pcso's of Langley green and county oak. Escalated Blue Light Security (steve@bluelightgroup.uk)	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Security Check / Welfare
16.08.2026 13:14:00 Locations Fleming Way Details whilst on patrol of Fleming way I could see that the auto barrier at the Fleming centre is not closing the barrier attempts to close but then re opens. there is no one to contact about this as no one is on site. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Parking
16.08.2026 13:41:36 / Priestley Way / Abandoned vehicles whilst on a patrol of Priestley way I noticed 2 car without number plates on the public road the first car is a blue nissan note and the 2nd is a silver nissan march, I can see that other cars have chalk writing on the screens one vehicle states auction, I can't report these as no number plates visible so parking services won't do anything as no VRN present. will monitor these over the next week.	

Commentary	Report Type: Anti-Social Behaviour
16.08.2026 13:56:11 Locations Tinsley Lane North Details whilst on a patrol of tinsley north I can see more evidence of antisocial driving by the rain track end out side pinnacle. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Street Cleanliness
16.08.2026 17:51:33 / Metcalf Way Details whilst on a patrol I came across litter mxt to the bin in the Metcalf way micro park I cleared this didn't see the point of sending to the maintenance team.	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime
18.08.2026 11:42:39 Locations Acorn Retail Park Details Melvin Cochrane (AKA Gucci Man) went into Tesco and stole a bottle of white wine (£9.75 value). We had tried to warn Tesco and the stores in Acorn Retail Park over the radio as we had originally received a call from TK Maxx saying they had deterred him from their store and he was heading towards Acorn. We have advised the Tesco manager to report on 101 even though it is small value it will still help to build a file on Melvin. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Crime
18.08.2026 16:05:55 Locations County Oak Retail Park Details Received a radio call from Boots warning Rangers and all stores of a gift card scam that had just happened to them. A Middle Eastern/Eastern European couple scammed Boots for £300 cash from 3 gift cards and slipped unloaded gift cards next to the till and swapped them with the loaded gift cards totalling £600 of gift cards and cash. This has been reported to the police by Boots. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Crime / Recovery
20.08.2026 16:27:04 Locations County Oak Retail Park Details received a call from Currys saying that a male and female had attempted to hide a TV to steal as I got in the store the 2 individuals was still in the store, they left shortly after the TV value £350, I still asked the manager to report this as it was attempted theft by concealing the item. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime / Recovery
21.08.2026 11:36:52 Locations County Oak Retail Park Details whilst on duty I received a radio call from boots saying that 3 young girls had just run out of the store, I asked if they could check CCTV as I was close by, boots did confirm that they stole a hair gel product, I made eyes on the 3 and attempted to stop 2 ran off and I stopped the 3rd, I said to him he needs to get the item back to me now, I asked if he had the others phone number which he did, I said he needs to call them and come back to me now, the young lad did call and the other 2 came back with the stolen item. I did say I was recording them and that all the stores now have your descriptions so I advised them to leave the area or the police would be called which they did. no police was called. Escalated Blue Light Security (steve@bluelightgroup.uk)	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
21.08.2026 16:09:45 Locations County Oak Retail Park Details whilst on a patrol I was called to next as a known female from Crawley town prolific offender attempted to steal hand location and perfume also mens trainers , as I was watching the female all in black with a brown shoulder bag black braided hair. she then clocked I was watching her and she made her way out of the store. £83 value of all items. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Security Checks
22.08.2026 11:17:12 Locations Crompton Way Details After going down to Green Lane Subway and returning we drove back down Crompton Way and noticed that a window had been smashed in one of the unoccupied buildings (Urban Space). No debris can be seen as it looks like it could have been caused by a slingshot possibly but the window is still in place but mostly spiderweb cracks all over the pane. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Street Cleanliness
22.08.2026 12:06:54 Locations James Watt Way Details On patrol on James Watt Way we noticed there has been a sofa that has been fly tipped behind the caravan that has yet to be taken away. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

Commentary	Report Type: Security Checks
22.08.2026 17:32:02 Locations Rutherford Way Details Stair and banister alarm was going off whilst we were on patrol, we have left a card for the owner as well as a voicemail. The owner has contacted us and reset the alarm. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Find out more, including viewing other performance reports, at www.manorroyal.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
25.08.2026 18:22:27 Locations County Oak Retail Park Details Received a radio call from B&M to ask for assistance as they had a male ping up on their face scan as violent. When we arrived B&M radioed to say that the male and his family were leaving the store with a shopping trolley full of goods they hadn't paid for. We intercepted them at their car and recovered all the items that the female had hurriedly tried putting in the boot of the car as well as the items that were still in the trolley. Value of items - £223.57. Bodycam footage available. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime
25.08.2026 19:49:17 Locations County Oak Retail Park Details Received a radio call from Hobbycraft to alert us to a male they had kicked out of the store for ripping tags off of items. They told us the male was running in the direction of Next and Boots so we headed to Dobson Road to head them off and check the usual places where people would head to and couldn't initially find them. We then managed to get a quick look at them before they went down an alleyway onto London Road. Unfortunately they must have either bolted or hidden somewhere as by the time we got round to where they were the 2 males and the female had disappeared. We searched the area for them but to no avail. Hobbycraft have reported this to the police and will receive crime references. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Crime
26.08.2026 18:57:24 Locations County Oak Retail Park Details Received a radio call from TK Maxx to alert us to 2nd hand information about someone stealing from their store, by the time we arrived the person had left the store and gone in an unknown direction. After this we then walked out of TK Maxx to return to the car when we saw a group of 5 females from the travelling community, 3 of which had previously been put on DISC for theft, heading into Boots. We went in as well and alerted the staff who were already aware of the women as they had seen them come in. We waited at the entrance as a deterrent when the females were leaving one of the older women threatened to punch Ranger 1 if he stepped outside. Ranger 1 called the police on 999 to report a threat of imminent violence against him and the police said they would not be attending and would deal with it in "slow time" with a phone interview on Friday (28/08). They then proceeded to make their way to TK Maxx where they went in and we waited outside. They came out and then decided to sit down on the stairs outside TK Maxx and 2 of them started smoking, during this the youngest of the 5 then went to the car they arrived in (AE26 UMJ) and then came back. The car is taxed and MOT'd but unsure whether they have insurance as that had been the case in a previous time Ranger 1 had interacted with them. After this we departed the area as they hadn't done anything else at this time. Bodycam footage available which will be sent off via the police link. CR - 1375 2608 Escalated Emergency (999)	

Commentary	Report Type: Suspicious Behaviour
28.08.2026 11:16:46 Locations Hydehurst Lane Details Received a call on the Ranger phone to say that a male with neck tattoos and a grey hoodie was checking car doors behind Halfords. When I arrived there was no-one matching that description around County Oak retail park, Acorn retail park or the surrounding areas. Bodycam footage available but no one matching the description in view. Escalated Blue Light Security (steve@bluelightgroup.uk)	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
28.08.2026 15:10:08 Locations County Oak Retail Park Details Received a radio call from TK Maxx to say they had some members of the travelling community in their store and they believe the kids had walked out with a couple of items. When I arrived in County Oak 3 members of the party were getting into a car (LR26 HTJ) and the other 3 were still in store paying for the items they had as they had split into 2 groups. I found out after speaking to the manager that the 1st group who got into the car had opened the headphones and had them around their neck but then the adult with the kids sent them back in and returned all the tech items in the picture, the clothing was dumped in the store by the kids as well as they apparently seemed to be egging each other on. Value of items - £90.94 Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime
28.08.2026 18:58:41 Locations County Oak Retail Park Details Received a radio call from Boots to say that they had two young females (roughly 16 y/o) from the travelling community in their store and they had stolen a couple of items (face masks). Unfortunately they called 10-15 minutes after the incident so when I arrived they were nowhere to be found as their last known location was heading towards Next. I went to Next to look to see if they were still in store but unfortunately they were not. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime
29.08.2026 12:27:09 Locations Priestley Way Details Whilst doing the roads patrol yesterday I was asked to pop into RK motors to have a chat with them later on in the day. Unfortunately when I was meant to go over to them I was busy with the medical call at Astral Towers. I have now gone to see them while doing today's patrol and they told me they had a theft of 2 catalytic converters on Wednesday morning around 1am. They have reported it to the police but wanted to make us aware in case there were more reports like this in the coming days and weeks. I have said we will go in on Tuesday to follow up as the gentleman who I spoke to said he is getting more information from the police hopefully tomorrow or Monday. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime
29.08.2026 14:06:19 Locations County Oak Retail Park Details Received a radio call from Boots to say that they had a tester stolen around 5-10 minutes before calling me. There was a group of 4 adults: 3 females and 1 male that went into Boots and went straight to the fragrance section. Security followed them over and was hanging around to see what they did but unfortunately the male made sure to steal the tester when security was looking at the females to see what they were doing. When I arrived at Boots, security said they were getting into a car over towards Costa. I went to look and see if I could find the vehicle they got into to get the license plate number but unfortunately I didn't see any vehicles with 4 adults in at all. Bodycam footage is available for in the carpark. Escalated Blue Light Security (steve@bluelightgroup.uk)	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime
29.08.2026 18:40:03 Locations Acorn Retail Park Details Received a radio call from B&M to say they had deterred a male from their store and that he was heading on a push bike past Halfords. I went into Acorn Retail park but I must have arrived before him as I could not see him so was heading out to go to Metcalf Way when I received a radio call from Smyths to say he had gone towards Aldi. After making my way back over to Acorn and parking the car, I then saw him coming out of Aldi heading in the direction of Tesco. I went into Aldi to ask them to look at CCTV to which they said the managers were too busy to look at it. I also asked why they weren't answering the radio and the security guard didn't have it on him to which I explained the importance of having it and turning it on, he apologised and made sure to get it in case they needed assistance as well. I made my way over to Tesco and almost bumped into the male in question as he came round the corner on his bike at speed. I went in to ask management to view their CCTV to see if he had taken anything and it turns out he had: 3 buzzballs and 1 water. I then made my way back to Aldi as it looked increasingly likely that he had stolen from them as well. I finally managed to get the manager to view CCTV and the male had stolen 2 smoothies and 1 stuffed dog toy. In both cases the male stole small value items that wouldn't set the alarms off as he exited. Both Tesco and Aldi said they will report these. B&M also mentioned that the male was known in the area but this information was given out a while after the original message which was not the optimal time for important information to come out. I have refocused B&M for the future along with Aldi, M&S and Tesco as these 3 didn't have their radios on. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Anti-Social Behaviour
30.08.2026 20:22:03 Locations Cobham Way Details We have some more antisocial driving potentially, occurring this time on Cobham Way on the industrial estate by Euro Car Parts where a car meet up was happening as I was doing my final round of checks. I have reported this to 101 and they will send a unit out periodically throughout the night tonight (30/08). The crime reference for this incident is 1435 3008. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Find out more, including viewing other performance reports, at www.manorroval.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime
30.08.2026 15:08:45 Locations County Oak Retail Park Details Received a radio call from Currys saying that a white male dressed in a black hat, black bag and grey hoodie had stolen a memory stick from their store and was heading towards Acorn Retail Park. When I arrived at ARP there was no sign of the male and I went into Aldi and M&S to look for the male. While in M&S, Currys radioed to say the male was back in store so I made my way over to them whilst in between Halfords and Currys I encountered the male and asked him to stop and started to explain why I was there. He was agitated due to his encounter with Ken the manager so threw his bag down and started to open it to reveal he didn't have anything that wasn't his originally. Then Ken came out and seemed to wind the male up more so then the male sarcastically mentioned that there was a whole list of things that he had stolen in his bag along with a list of supposed previous convictions. Ken then went back inside while I was having a conversation with the male and he said that "he wasn't the whole biscuit" and that his mental health meant that he gets some sort of kick out of interactions like that and with the police but that he said that I was sound and he was leaving to head into town as he didn't have long left until the shops closed. When he was getting ready to go I asked him for his benefit and everyone else's to not come back to Acorn or County Oak retail parks for the rest of the day and he agreed. He left the area on his push bike. No memory stick was found on him or in the area around where his bike was chained up outside Halfords, so potentially still in store. Body cam footage available. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Vulnerable Person
30.08.2026 15:52:23 Locations Acorn Retail Park Details Received a radio call from M&S doing a radio check by only saying "can you hear me" without identifying themselves. When I went to speak to them about radio comms I saw that he was talking to two paramedics, I then saw that they were looking for a male patient that had called 999 themselves. This male happened to be the same male from the medical incident on Friday 28/08 with chest pains and shallow breathing. After speaking to the male along with the paramedics the reason he called 999 was because he had a bloody nose, a headache and a cold. They then told him he shouldn't call 999 for those symptoms especially as the ambulance isn't a taxi service just because he wanted to go to the hospital. They have given him some paracetamol and are doing checks on him but I did make one of the paramedics aware that he was at Astral Towers on Friday and what the situation had been then. They said they will look and see if they can find his records as they thought it was odd that he was supposedly discharged from hospital if he was feeling like he is, especially after having chest pains 2 days ago. Escalated Blue Light Security (steve@bluelightgroup.uk)	